

ACCESSIBLE SERVICE FEEDBACK FORM

Thank you for visiting Lakeland Multi-Trade Inc!

We value your feedback and strive to meet the needs of all individuals who access our services or facilities, including persons with disabilities. We welcome your comments to help us monitor and improve our services and your experiences. Feedback can be provided by submitting this form on line or by contacting us by any of the methods listed below:

Shane Jarvis, President
 566 D'Arcy Street
 Cobourg, ON K9A 4A9
 Phone: 905-372-7413
 Fax: 905-372-6511
 Email: sjarvis@lakeland-multi-trade.com

Feedback will be directed to the President and will be reviewed and addressed within ten working days of its receipt.

Name: _____ Date: _____

Email: _____ Phone #: _____

Address: _____

1. & Were you satisfied with the service we provided you? Yes No

Comments: _____

2. & Was our service provided to you in an accessible manner? Yes No

Comments: _____

3. & Did you experience any problems accessing our services? Yes No

Comments: _____

Any personal information is collected pursuant to Ontario Regulation 429/7, the Accessibility Standards for Customer Service and will be used strictly for the purpose of responding to your feedback.

Thank you for taking the time to provide us with your feedback. We appreciate your efforts in helping us improve our services for you.